

**CENTRAL AREA COUNCIL**  
**Performance Management Report**  
**2018/2019**

**Quarter 1**  
**April-June 2018**

# Central Area Council - Priorities, Principles and links to Corporate Outcomes 2017-2020



Ensuring the following principles are promoted and embedded in all that we do:



Contributing to the following Corporate Priorities and Outcomes:

<p><b>THRIVING &amp; VIBRANT ECONOMY</b></p>	<p><b>PEOPLE ACHIEVING THEIR POTENTIAL</b></p>	<p><b>STRONG &amp; RESILIENT COMMUNITIES</b></p>
<p><b>Outcomes:</b></p> <ul style="list-style-type: none"> <li>1: Create more and better jobs</li> <li>2: Increase skills to get more people working</li> <li>5: Create more and better housing</li> </ul>	<p><b>Outcomes:</b></p> <ul style="list-style-type: none"> <li>7: Reducing demand through improving access to early help</li> <li>8: Children and adults are safe from harm</li> <li>9: People are healthier, happier independent and active</li> </ul>	<p><b>Outcomes:</b></p> <ul style="list-style-type: none"> <li>10: People volunteering and contributing towards stronger communities</li> <li>11: Protecting the borough for future generations</li> </ul>

Table 1 below shows the Providers that are/have been delivering a series of services that address the priorities and deliver the outcomes and social value objectives of Central Area Council, from 1<sup>st</sup> April 2017.

**Table 1:**

	Service	Provider	Contract Value/length	Contract dates
<b>Older People</b>	Service to reduce loneliness and isolation in adults (50+) and older people	Royal Voluntary Service	1 year with option to extend for a further 1 year and again for a further 9 months, subject to annual review. £100,000 per annum Total cost: £275,000	+ 1 year agreed 1 <sup>st</sup> July 2017-1 <sup>st</sup> July 2019
<b>Children &amp; Young People</b>	Building emotional resilience and well being in children and young people aged 8-14 years	Barnsley YMCA	1 year with an option to extend for a further 1 year and again for a further 1 year, subject to annual review £130,000 per annum Total Cost: £390,000	+1 year agreed To 1 <sup>st</sup> April 2019
<b>Children &amp; Young People</b>	Building emotional resilience and well being in children and young people aged 8-14 years	Exodus The Youth Association YMCA BMBC TYS	15 months. Cost: £25,000 15 months. Cost: £11,000  15 months. Cost: £14,000 15 months. Cost: £20,000  +2 months. Cost: £10,676	1 <sup>st</sup> April 2017-30 <sup>th</sup> June 2018    Ends: 30 <sup>th</sup> August 2018
<b>Clean &amp; Green</b>	Creating a cleaner and greener environment in partnership with local people	Twiggs Grounds Maintenance	1 year with an option to extend for 1 further year, subject to annual review. £85,000 per annum Total Cost: £170,000	Extension agreed to 31 <sup>st</sup> March 2019
<b>Clean &amp; Green</b>	<b>CONTRACT 2</b> – Providing an environmental enforcement service  SLA with BMBC's Safer Communities Service to support/complement the contract above	Kingdom Security Ltd	1 year with an option to extend for 1 further year, and again for a further 1 year. £42,000 per annum Total Cost: £126,000  As above. £10,00 per annum Total cost £30,000	1 <sup>st</sup> April 2016-31 <sup>st</sup> March 2019
<b>Clean &amp; Green</b>	Private Rented Housing Management and Enforcement SLA with Safer Communities Service	BMBC Service Level Agreement	1 year extension from 1 <sup>st</sup> April 2017 – 31 <sup>st</sup> March 2018 £76,175 per annum	SLA ended- 31 <sup>st</sup> March 2018
<b>Clean &amp; Green</b>	Home Visiting Service	Homestart South Yorkshire	1 year extended contract from 1 <sup>st</sup> April 2017 – 31 <sup>st</sup> March 2018 + 6 months to 30/09/18 Cost: £21,600 + £12,000	Service ended 31 <sup>st</sup> May 2018

## PART A - OVERVIEW OF PERFORMANCE – FROM 1<sup>ST</sup>

### APRIL 2017 – 30<sup>TH</sup> JUNE 2018

The following tables reflect the overview of performance of **all** Central Area Council contracted services and projects (as outlined in Table 1 above) **from 1<sup>st</sup> April 2017 to 30<sup>th</sup> June 2018.**

#### Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	625	605
Total number of home visits made to older people	2810	2948
% no. of older people reporting improvement in their health & wellbeing	95%	97%

#### Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	720	838
Total no. of different children and young people attending 3 or more sessions	269	380
Participants reporting increased resilience	N/A	N/A

#### Creating a cleaner & greener environment in partnership with local people

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered with local people	50	102
Number of FPN's for littering and dog fouling	-	820
Number of private sector rented households engaged	-	784
No. of vulnerable households identified and engaged-3 or more contacts	-	296
No. of property inspections carried out	-	177

## Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	4	4
No. of PT/sessional jobs created and recruited to	24	24
No. of apprentice placements created and recruited to	1	1
No. of work experience placements created and delivered	12	31
No. of local organisations/SME's supported	1	3
Local spend	84%	92%

## Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of new adult volunteers engaged	103	178
Number of new young people engaged in volunteering	83	136
Number of new community groups established	0	0
Number of community groups supported	9	17

# PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

## Royal Voluntary Service

<div style="background-color: #c0392b; color: white; padding: 10px; border-radius: 10px; text-align: center; margin-bottom: 5px;">Older People</div> <div style="background-color: #6b34a0; color: white; padding: 10px; border-radius: 10px; text-align: center; margin-bottom: 5px;">Growing the Economy</div> <div style="background-color: #f39c12; color: white; padding: 10px; border-radius: 10px; text-align: center;">Changing Relationship</div>		<b>RAG</b>
	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

A comprehensive monitoring report for the new RVS contract for the period April to June 2018, was submitted by RVS on the 6<sup>th</sup> July 2018. The subsequent contract management meeting took place on 10<sup>th</sup> July 2018.

The RAG ratings shown in the table above reflect achievement of the RVS targets for this period.

126 new people aged over 50 have been engaged with by the RVS Barnsley Central Looking Out for Older People service (BCLOOP) during this quarter, with 10 of these referrals coming through the My Best Life Social Prescribing Service.

The age and gender breakdown for this quarter is as follows:

**Male:** 27

**Female:** 99

**Age Breakdown:** 50-60 years- 16

61-70 years- 35

71+ years- 75

**MBL Referrals:** 10

As can be seen from the above statistics, referrals for people aged 50-60 years has remained low, however as information about the reduced age for referrals continues to

be disseminated across a number of referral agencies, it is anticipated that the number of referrals for the new age range will increase.

During this period 8 new volunteers have been recruited and deployed on befriending and other services within the Central Council area. In addition, approximately 17 volunteers in total have been deployed by RVS on the BCLOOP project during this period.

Befriending and accessing social activities continues to form the majority of the RVS work but providing advocacy assistance is still required, supporting clients to deal with issues such as medical appointments, financial problems and utility bills.

As demonstrated by the letter below, clients and their families appreciate the service provided.

18/5/18

Dear Mr. Harris.

Please find enclosed cheque for £1,000 from a Mrs. M [redacted]

This is to show appreciation for the visits to Mary from Carole Birch.

Carole is a credit to your organisation and is such a caring and thoughtful person.

Always helping Mary when she needed her.

Please thank her on our behalf.

[redacted]  
(Mrs. M [redacted])

## Case Study 1 – Worsbrough Ward:

Mrs NG was referred by My Best Life. She had recently been ill and was feeling quite low and MBL felt she'd benefit from more social contact.

Mrs NG lived in sheltered housing and had done so since the death of her husband, 10 years previously.

RVS started visiting and Mrs NG never asked for any assistance with anything but enjoyed the chance to chat and socialise. On one visit she was quite upset and she explained that a salesman had done a demonstration in the complex and she'd decided to buy a bed from him.

She signed the paperwork on the day and handed over a cash deposit of £500. It was only after the event that she re-read the contract and discovered that the bed she had ordered didn't include all the gadgets etc. that were displayed and demonstrated on the day. She felt the demonstration was very misleading and she had been miss-sold the item.

She made contact with the company to cancel the order and was told this was fine but then received a letter the following day stating that as the bed was made to her specification she would have to pay a further £150 to cancel. This meant she would have paid £650 to receive nothing.

The Inclusion Officer called the company and was told immediately that the £150 would be waived. She then emailed the Manager to raise a complaint and received a response immediately apologising for the upset caused and stating that a cheque would be put in the post to Mrs NG for the deposit in its entirety.

Mrs NG received her refund two days later and was delighted!



## **Case Study 2 – Dodworth Ward:**

An RVS Inclusion Officer visited a lady who was recovering from a knee operation. Mrs M had complications linked to the operation which resulted in a longer stay in hospital and a significant increase in her recovery time.

She hadn't been into Barnsley Town centre for over a year and was anxious to go in alone. She had heard about all the recent changes in the town centre and was unsure about how she would get around as she was still a little unsteady with her mobility.

The Inclusion Officer informed Mrs M that she could hire a scooter from Access Barnsley and that she would accompany her and show her the changes that had been made in town. They arranged to meet at Access Barnsley where she became a member and hired her scooter. The Inclusion Officer and MrsM went round the market areas together and she was impressed with how wide and easy it was to get around the markets. They found the stalls that she used to visit regularly before her operation and visited clothes shops as she had not been able to buy new clothes and shoes for a while. Mrs M also updated her bank books which had been concerning her.

She really enjoyed the day and couldn't believe how easy the whole experience had been. After she had completed her shopping and had a well-deserved cup of tea they went back to Access Barnsley where she hired another scooter for the following Tuesday so she could have a look around the second hand market which was something she always loved to do. She was looking forward to going into town centre alone. We then booked a taxi which collected her from the hire shop.

The experience left Mrs M feeling more independent and less isolated. She now has peace of mind knowing that if she had to go into town she could do so very easily and has no need to rely on anyone to accompany her.

# Barnsley YMCA



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The YMCA contract to deliver a service that builds emotional resilience and wellbeing in children and young people aged 8-14 years completed its first year of delivery on 31<sup>st</sup> March 2018.

A comprehensive monitoring report for the quarter (April to June 2018) was submitted by YMCA on 13<sup>th</sup> July 2018. The subsequent contract management meeting took place on 24<sup>th</sup> July 2018.

The table above demonstrates that the YMCA have either met or exceeded all of their milestones and targets during this period with the after school and twilight sessions maintaining an average of 14-16 participants, and the youth clubs averaging 20 participants per session.

120 sessions in total have been delivered during this quarter across Central Council area with 39 new children participating. There have been a total of 1511 attendances during this period including a range of activities and sessions that took place during the Spring Bank school holidays.

2 sessions have been delivered each week in every ward throughout this period, in addition to holiday provision.

The following is a breakdown of the children/ young people who have engaged with the service during this period:

Age:	Participants
8, 9 & 10	51%
11 & 12	35%
13 & 14	15%

Gender	Participants
Male	37%
Female	63%

<b>Ethnicity</b>	<b>Participants</b>
White English	81%
White British	7%
Other White background	6%
White and Black African	1%
White and Asian	1%
Indian	1%
Pakistani	1%
Chinese	1%
Gypsy/Romany/Irish Traveller	1%
Other Asian background	1%

<b>Disability Reported</b>	<b>28</b>
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The YMCA were recently made aware that Ardsley and Stairfoot Community Centre would no longer be available for their sessions from mid- August 2018. YMCA are looking at alternative venues but there are none in the locality that would provide the same community space.

**A brief summary of the YMCA contract progress during the period April to June 2018 is provided below:**

The project continues to support those who have low self-esteem, lack confidence, are vulnerable and struggle to socialise, some who have been bullied, have behavioural issues, family difficulties, are in the care system and who are experiencing changes in circumstances and deprivation. The project is also supporting participants who have disabilities and or additional needs in the majority of sessions along with a small number of children and young people mainly in the Kingstone and Central wards whose first language is not English (Chinese, Lithuanian Polish, and Indian).

Due to the improved weather and lighter nights this quarter's holiday provision focussed on getting outdoors, making use of local green spaces across the borough. Following the success of the Harry Potter day during the last half term holidays this was replicated this quarter following the request of participants who wanted to play Quidditch again and make butter beer.

The Borough wide Wacky Science workshop proved to be popular with participants from across the 5 wards attending. As young people's fascination with slime and fun experiments continues we will look to continue with this work during the summer holidays.

Outreach activities commenced at Aldham House Estate during the May Spring Bank holiday and a regular group of participants have been engaged and have been consulted with regarding positive activities for the summer.

The programme continues to be supported by peer supporters. The basic First Aid certificate that was rearranged twice during the last quarter due to the poor weather and school closures, took place within this quarter and 10 young people were trained.

The evaluation model continues to be adapted, piloted and reviewed across the project. Evaluations have been reviewed and as a result of this parts of the model have been amended. The YMCA are currently reflecting on the baseline data retrieved from the reviews. The results still maintain that the majority of young people evaluated have reported an increase in their emotional well-being and resilience since starting with the project.

There have been some notable changes to the recording and questioning process and participants are now scoring: home, school and the YMCA individually. This is to better reflect their experiences outside of the project and to capture young people's journey, and distance travelled.

From the results so far participants are continuing to score the YMCA sessions highly. This highlights that even for short period of time each week young people feel listened to, supported, and have access to opportunities contributing to their overall mental health and well-being. As expected for some participants their school and home scores can vary significantly due to other factors for example 'Lizzie' from case study 2 scored some aspects including home experiences lower in her recent review but her confidence, feeling listened to and opportunity for hobbies etc. has increased with specific reference to the impact of the project.

As we progress into the next quarter we are continuing to evaluate new young people and have set a schedule for reevaluating those already completing an evaluation before the summer break.

As expected there are a number of participants that have moved on and in some cases relocated out of the area and country.

The 2 case studies submitted as part of the Quarter 1 report (available on request), reflect two compelling stories of participant's personal experiences and their development within the project. They both demonstrate the projects contribution to building emotional resilience and wellbeing in children and young people aged 8 -14 years. Through providing opportunities and experiences, consistent positive relationships with trusted adults, a range of support models and referral to additional services both with YMCA Barnsley and with external agencies as and when required.

Case Study 1 is a good example of enabling a child to make that initial first step, building confidence and self-esteem, creating opportunities to build friendships and develop support networks, participation in a programme that is engaging, fun and develops wider key life skills.

Case study 2 is an example of the projects impact of providing a consistent package of support from trusted, experienced and skilled youth workers. Enabling a young person to make a difficult disclosure and transition through a challenging life experience. Facilitating the development of personal and social skills that contribute to emotional resilience. Developing strategies to allow that young person to cope with difficult life situations.

# Kingdom Security



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The quarterly report (April to June 2018) was submitted by Kingdom on 6<sup>th</sup> July 2018 and the contract monitoring/management meeting took place on 12<sup>th</sup> July 2018.

Although it is not possible to set targets for Fixed Penalty Notices (FPN) issued, it can be reported that during the period April to June 2018, there were 128 FPN's issued. Out of this number, 126 were for littering and 2 for dog fouling. These figures show a significant reduction in the number of FPN's issued for the same quarter in previous years which will be due in part to the staffing changes previously outlined and the lack of local intelligence and knowledge that new staff operating in the area have had.

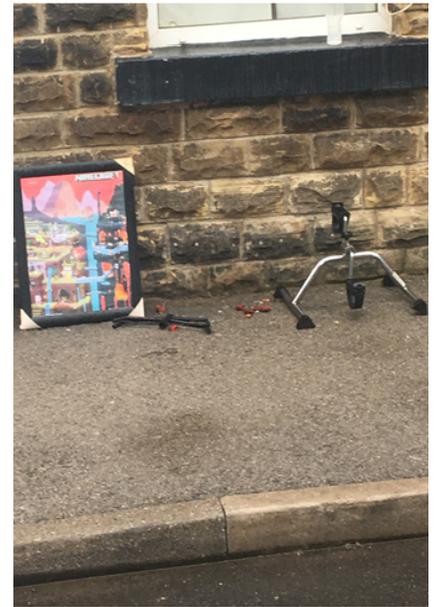
However, over 3054 FPN's for littering and dog fouling have been issued since this service commenced in August 2014, with 784 FPN's issued since 1<sup>st</sup> April 2017.

At the Contract Management meeting on 12<sup>th</sup> July 2018, and in order to provide assurance about the patrolling hours delivered, it was agreed that a more detailed system to monitor the patrolling hours across Central Council area would be introduced and submitted to the Central Area Manager on a monthly basis. The first monthly report outlining the locations patrolled, is due to be submitted shortly.

## Case Study 1 - Princess Street, Barnsley.

This area has been identified as a hotspot for littering over the last three months as a result of complaints from members of the public whilst on patrol in the area, and also from complaints sent through the Council's online reporting portal.

Leaflet drops around the area have been undertaken to alert local people about the consequences of littering, and also to let people know that officers will be patrolling the area.



Some useful information has been supplied by local residents for further investigation.

Kingdom officers have also placed stickers and signage in the area. As part of this targeted campaign, 10 FPN'S have been issued for littering in this area recently.



## Twiggs Ground Maintenance



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for April-June 2018 was submitted by Twiggs on 6<sup>th</sup> July 2018, and the subsequent contract management meeting took place on 19<sup>th</sup> July 2018.

The table above demonstrates that Twiggs have either met or exceeded all of their targets during this period.

Twiggs have continued to identify areas for improvement in each of the five wards, along with following the specific highlighted areas for litter picking etc. from the Service Level Agreements. During this period 130 additional pieces of work have been undertaken by Twiggs, (see examples below).

In addition to this, 12 Twiggs led social action projects have been delivered across the Central Council area, with a total of 37 new adult & young volunteers engaged (see examples below).

Twiggs have acted upon and completed all jobs requested promptly and to a high standard, and excellent feedback continues to be received on the ground.

Twiggs continue to develop new partnerships with local groups and businesses, many of whom are now offering their support and resources to local activities and clean up days etc. Contact has been maintained with VAB during this period to see how volunteers can be effectively deployed.

## Examples of Added Value Work

**Tuesday 17<sup>th</sup> April 2018** – Waterroyd Drive, Dodworth

Activities Included: Strimming the over growth and litter picking any visible litter.



**Monday 16<sup>th</sup> April 2018** – Shield Avenue

Activities Included: Litter picked, weeds scraped and grass cut.



## Examples of Twiggs supported events:

### **Saturday 21<sup>st</sup> April 2018 – Supporting the Central Area Team (Brinkman Street Park)**

Our team carried out a preparation clean up visit of the park, ready for the family fun activities organised by the Central Area Team.

We worked with volunteers litter picking and erecting gazebos etc...



### **Saturday 2<sup>nd</sup> June 2018 – Supporting Central Area Team and Vida (Clean and Climb Event)**

Our team lifted lower branches of the perimeter trees, to free up the litter for removal and improve the appearance from the road side.

The team also helped to lead litter picking activities with volunteers whilst discussing future opportunities with members of Yorkshire Sport Foundation, local Councillors and other volunteers.

The support of the team enabled the central area team staff to dedicate more time engaging with local people.



## Private Rented Housing-Home Visiting Service

Clean & Green

Growing the Economy

Changing Relationship

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

As previously reported, Homestart South Yorkshire went into liquidation on 31<sup>st</sup> May 2018.

Support continues to be provided to the Homestart Toddler group, held at Hope House on a regular weekly basis.

# YOUTH RESILIENCE FUND PROJECTS

The Central Area Council Youth Resilience Fund was established to build the emotional resilience and wellbeing of young people aged 8-19 years living in the Central Council area, and to complement/supplement the main YMCA contract. The Programme also aims to provide a co-ordinated approach to the provision of community youth activities for this age range across the 5 wards that make up the Central Council area.

Regular Youth Resilience Fund meetings have taken place since April 2017 with the 4 Youth Programme Providers in attendance at each meeting.

Following Central Area Council approval, the 4 Youth Resilience Fund agreements have now been extended to the end of August 2018 to ensure there is some provision for children and young people during the school summer holidays

Quarterly reports and RAG ratings for each of the 4 current Youth Resilience Fund providers can be found in the following section of this report.

## BMBC TYS – The Immortals Project

Clean & Green

Growing the Economy

Changing Relationship

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for the January –March period was submitted by BMBC’s Targeted Youth Support Service on 13<sup>th</sup> April 2018 and a subsequent contract management meeting took place on 18<sup>th</sup> April 2018. However, the April- June Quarter 1 report has not yet been considered.

Local intelligence tells us that this service continues to perform satisfactorily with 3 sessions continuing to be delivered each week.

## Exodus – Youth & Children’s Work Coordinators



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The quarterly (April – June 2018) report for this project was submitted by the Exodus project on 6<sup>th</sup> July 2018 and a subsequent contract monitoring/management meeting took place on 12<sup>th</sup> July 2018.

As indicated in the table above, all milestones and targets set have been achieved and there is a good level of satisfaction with delivery against the contract.

5 new young volunteers and 4 new adult volunteers have been engaged in a range of volunteering opportunities in the project during this quarter. A total of 31 different young people, supported by the volunteer co-ordinators, have taken part in Exodus volunteering opportunities across the Central Council area and a work experience placement from the Shaw Trust has also been working on the project.

Young volunteers continue to support the Central Area Exodus clubs and camps and a number are getting valuable experience in the retail environment by volunteering at the new Exodus furniture shop in Barnsley Town Centre.

As Central Area Council funding comes to an end, Martin Sawdon was keen to share the following statement with all Central Area Council members:

*“As this funding period comes to an end we want to emphasise the spirit of partnership that characterises our work. Colleagues will be aware that we support galas and community events in the 5 wards and we have built relationships with other community groups and service providers in these areas. Our partnership with the Worsbrough Common Community Association and the Friends of Locke Park is long established, but our lesser known partnerships involve our support of the Junior Wardens Project within the Central Area, as well as Bank End School and many of the local churches.*

*In recent months, elected members and others supporting the Junior Wardens scheme will testify to the support we have offered in the use of our vehicles. Furthermore, we*

*have provided staff and volunteers to support the scheme when illness and unavailability affected the regular volunteers.*

*We have also supported Bank End School on several occasions, providing transport to their football teams to events in the region. Our vehicles are in regular use by various community groups in the area, taking advantage of the Section 19 permit we acquired to enable other groups to benefit from our resources. We have loaned out our inflatables and other games to other groups to support their events and provided volunteers too. Local Church groups have benefitted from the services we can provide at Jenny's Field, all of which add value to the community partnerships that we develop and encourage.*

*In short, Exodus delivers effective, tried and tested services to young people and the wider community. We are very weak when it comes to marketing and self-promotion and we need to improve that to maximise support and funding.*

*We would like Council Officers and elected members to be aware of these "added value" aspects of our work, that bring so much to our communities. Exodus has been committed to this for 18 years and having recently done some comparative studies of the outputs of our work locally, it is unquestionable that we deliver services and impacts locally, comparable and greater than any other provider to children and young people.*

*We hope that will continue for many years to come, and as this round of funding comes to an end, we thank you for your financial support in recent years and hope you will keep us informed of any future funding opportunities".*





## YMCA – Youth Work in Dodworth



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

The quarterly monitoring report for this project (April - June 2018) was submitted by the YMCA on 13<sup>th</sup> July 2018 and a subsequent contract monitoring/management meeting took place on 24<sup>th</sup> July 2018.

As indicated in the table above, all milestones and targets set have been achieved/exceeded and there is a good level of satisfaction with delivery against the contract. During this period 11 sessions have been delivered with 10 new young people engaged. The session continues to be positive overall despite some sporadic incidents of frustrating behaviour from some of the young people attending.

The project engages with young people through regular weekly detached sessions on Tuesday evenings primarily in Gilroyd but also in Dodworth High Street and around the library. In recent weeks we have extended our presence to 'Station Road play area' where we have contacted small groups of young people on a number of occasions. We continue to monitor this area and endeavour to build on our relationships with these young people. As expected lighter nights and brighter weather has led to an increase in contacts in and around Dodworth.

In this quarter we have had more contact with parents of the Gilroyd group and have had lengthy conversations about parental support of our work in the area.

We have maintained contact with the wider communities of Dodworth and Gilroyd, often speaking with local residents and local business proprietors in order to establish the ever changing local picture in terms of where and when young people hang out.

There are currently three young people acting as peer supporters on the project-they can sometimes find this role a challenge but are being supported to maintain their role. The process is having a positive overall effect on the groups behaviour.

This project has now secured external funding, so the work in Gilroyd and Dodworth will continue once the Central Area Council funding comes to an end.

# The Youth Association – Belonging in Barnsley



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

A monitoring report for this quarter (April - June 2018) was submitted by The Youth Association on 13<sup>th</sup> July 2018 and a subsequent contract monitoring/management meeting took place on 24<sup>th</sup> July 2018.

As indicated in the table above, all milestones and targets set have been achieved and there is a good level of satisfaction with delivery against the contract.

During this quarter young people have been preparing for a music and dance performance at the Destination Barnsley Event at Locke Park. A core group of 8 young people have been involved in this.

In this quarter The Belonging in Barnsley group finally achieved their long-term challenge – to climb the highest mountain in England and Wales. Despite the soaring temperatures, the young people kept their cool and made it to the top.

After a year of planning, including 6-month gym memberships for some to prepare for the physical challenge of tackling Snowdon, many practise walks in the Peak District and making all the necessary bookings and arrangements themselves, the young people were excited to have finally conquered their goal. Shay, from the Belonging in Barnsley group said, “This has been one of the biggest experiences of my life and it has helped to boost my confidence.”

An original planned attempt in April had to be called off due to freak snow conditions, so it was a relief to the young people to finally make it to Snowdonia.

## Shay's ready for Snowdon

📅 June 25, 2018   👤 Andy Clow   📁 Misc

In two weeks young people from across Barnsley will be climbing Mount Snowdon in a group that represents many different ethnic and cultural backgrounds. This challenge has seen months of preparation, with TYA providing sessions and residentials aimed at social mixing, meeting new people and making new friends, as well as preparing the group for the physical challenge of climbing the highest mountain in England and Wales.

The climb had originally been planned for April, but heavy snow and high winds meant that the event had to be put off until July and (hopefully) better weather.

One of the group taking on Snowdon is Shay. She was born in Latvia, part of a Jewish family and has travelled frequently to ensure her parents could find work. She has moved schools and homes many times during her childhood and teen years and is enjoying being settled in the UK and all the amazing work she has done with TYA. [You can read more of Shay's story here.](#)

(News story on website in the build-up to the climb)



(Climbing Mount Snowdon)



Voluntary Action Barnsley is seeking to establish a forum to represent the voice of newly-arrived communities. In May, the Belonging in Barnsley group made a pitch to VAB to become the youth arm of this forum, presenting how they could gather and voice the views from their communities. VAB has responded positively to this and TYA intends for this to form part of a newly-established social action process, funded by Children in Need.



Left: Festival information; Right: Youth Voice forum work with Voluntary Action Barnsley)

As previously reported, The Youth Association has secured 3 years Children in Need funding for ongoing work in Barnsley. This will allow the Youth Association Team to increase in size and deliver more programmed hours in the area. Liaison with other Youth Providers will be maintained to ensure there is no duplication.

## PART C: OVERVIEW OF PERFORMANCE – 1<sup>ST</sup> APRIL 2014 TO 31<sup>ST</sup> MARCH 2017

### Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	900	938
Total number of home visits made to older people	5340	5344
% no. of older people reporting improvement in their health & wellbeing	95%	98%

### Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	1984	2123
Total no. of different children and young people attending 3 or more sessions	-	746
Total no. of children and young people achieving accreditation	158	333

### Creating a cleaner & greener environment

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered	93	106
Number of FPN's for littering and dog fouling	n/a	2270
Number of environmental SLA's delivered	25	25
Number of private sector rented households engaged	-	1841
No. of vulnerable households identified and engaged-3 or more contacts	-	743
No. of property inspections carried out	-	153

## Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	13.5	13.5
No. of PT/sessional jobs created and recruited to	28	35
No. of apprentice placements created and recruited to	7	7
No. of work experience placements created and delivered	42	58
No. of local organisations/SME's supported	5	10
Local spend	83%	90%

## Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of adult volunteers engaged	157	336
Number of young people engaged in volunteering	157	346
Number of new community groups established	4	9
Number of community groups supported	8	35